



# Center *for* **Workforce Inclusion**

powering opportunity for older adults

## National Park Service EXPERIENCED SERVICES PROGRAM

The Experienced Services Program (ESP) is designed to support and augment the capacity of the National Park Service (NPS) to meet its' mission, goals and objectives in areas where it lacks sufficient expertise, technical skills and/or capacity through the temporary engagement of qualified workers, age 55 and older. By utilizing the ESP, the NPS can meet its goals of protecting and maintaining its park units and provide necessary administrative support to field personal in a cost effective and efficient manner Working with The Center (an ESP provider since 2008, first with the USDA National Resource Conservation Service and more recently, with the U.S. Forest Service), the NPS uses the ESP to add capacity quickly and to support Federal workers working to sustain park operations. The ESP also provides NPS with additional capacity to respond to unexpected events and issues that can occur. The Experienced Services Program allows the NPS both to implement temporary fixes that address critical problems and to develop and execute more permanent solutions with the additional capacity that the ESP provides. **The ESP will in no way displace current employees or substitute future Federal workers.**

### How The Center NPS—ESP Program Works:

Once a task agreement is in place, The Center recruits, screens, and refers qualified applicants to the NPS. National Park Service staff interviews and recommends candidates to The Center. The Center hires, orients, and provides ongoing support to ESP Enrollees as well as payroll, time record maintenance, and administrative support. NPS staff orients and oversees the day to day tasks and work activities of Enrollees at the job site.

## Who We Are

The Center for Workforce Inclusion. (The Center) is one of America's oldest and largest non-profits dedicated to workforce development for older workers in both the public and private sectors.

Since 1962, The Center has delivered job training, education assistance, and support to older Americans as they pursue meaningful work opportunities.

### CONTACT INFORMATION

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### Our Process



NPS and The Center confer to identify NPS needs.



NPS and The Center negotiate and execute a Task Agreement.



Experienced workers are hired by The Center. NPS monitors daily work activities of Enrollees.



The Center provides on-going support to NPS and Enrollee.